

Opticomm Business Plans (Information on speed tiers)

The following information relates to Business OptiComm plans that are delivered over the OptiComm private networks. The information is to assist in understanding and making informed choices about OptiComm services offered by InfiNET Broadband. The information will help you prepare to migrate to the OptiComm network.

InfiNET Broadband offer a range of OptiComm speed tiers. A speed tier is a theoretical maximum speed that is available during off-peak periods. The actual speed that you experience may be less, especially during busy periods.

	InfiNET 50/20	InfiNET 100/40	InfiNET 250/100	InfiNET 1000/400
InfiNET Plan Name	InfiNET OptiComm 50/20Mbps Unlimited	InfiNET OptiComm 100/40Mbps Unlimited	InfiNET OptiComm 250/100Mbps Unlimited	InfiNET OptiComm 1000/400Mbps Unlimited
Typical Speed (Peak) 19:00 – 23:00	50Mbps Download* 20Mbps Upload*	100Mbps Download* 40Mbps Upload*	250Mbps Download* 100Mbps Upload*	1000Mbps Download* 400Mbps Upload*
Typical Speed (Off Peak) 23:00 – 19:00	50Mbps Download* 20Mbps Upload*	100Mbps Download* 40Mbps Upload*	250Mbps Download* 100Mbps Upload*	1000Mbps Download* 400Mbps Upload*
Suitable use for:	1-5 Users	5-10 Users	10+ Users	15+ Users
Usage:	Emails & Web browsing HD Video Ultra HD + 4K Videos	Emails & Web browsing HD Video Ultra HD + 4K Videos + VoIP	Emails & Web browsing, HD Video Ultra HD + 4K Videos + VoIP + Business Applications	Emails & Web browsing, HD Video Ultra HD + 4K Videos + VoIP, Onsite Servers + Business Applications
Access Technologies:	OptiComm	OptiComm	OptiComm	OptiComm

* Actual speeds may vary for a number of reasons. Some include: Poor-quality routers, distance from the router using Wi-Fi or interference, old or inferior cabling/wiring. InfiNET Broadband will be able to help find or rule out some of the issues that might be causing these problems & suggest ways to fix them. InfiNET will continue to collect data & our OptiComm Key Facts sheet will be updated to reflect peak speeds as they change.

Technical limitations:

- OptiComm services will not function during a power failure unless the OptiComm service is connected with a battery backup power supply unit.
- Speed or performance can be affected by the standard of cabling, router quality, electrical interference, physical distance between the router and Wi-Fi devices. InfiNET can help discover and resolve these performance issues

Medical alarms/security:

If there are any medical/security alarm services you want to use, they must be checked for compatibility with an OptiComm service. Please contact the provider of your medical or security alarm service to advise on options.