How to connect to each NBN Technology
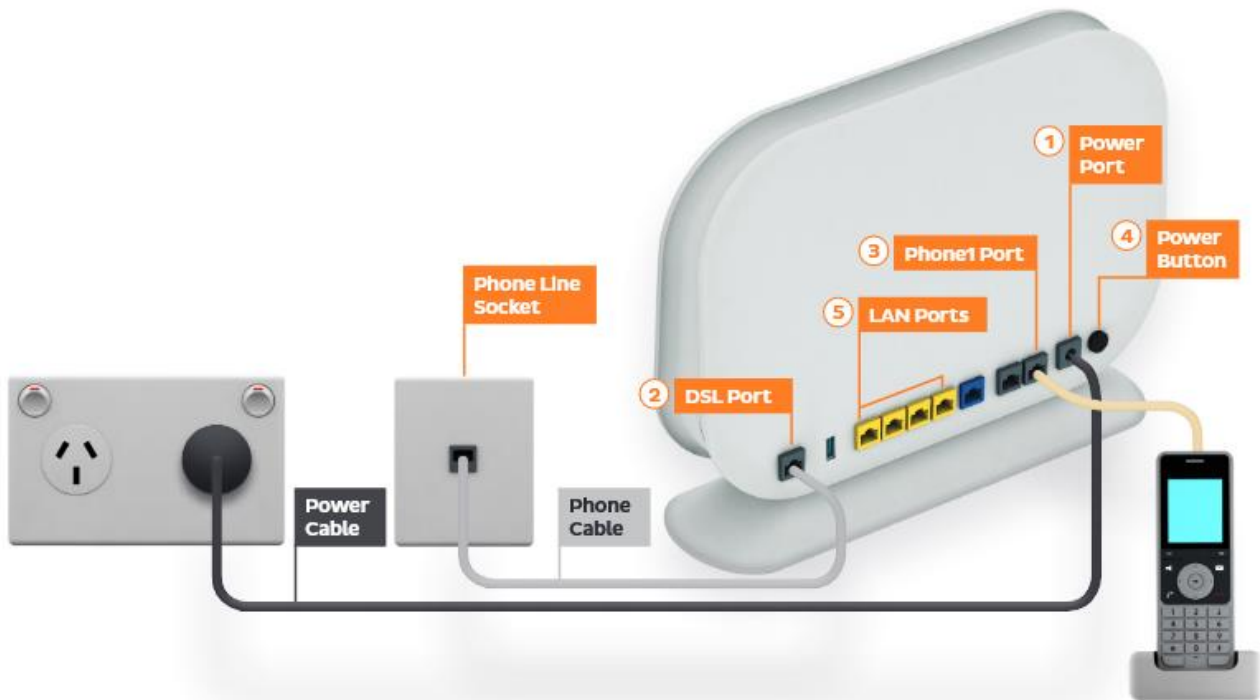
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1. NBN FTTP (Fibre To The Premise)
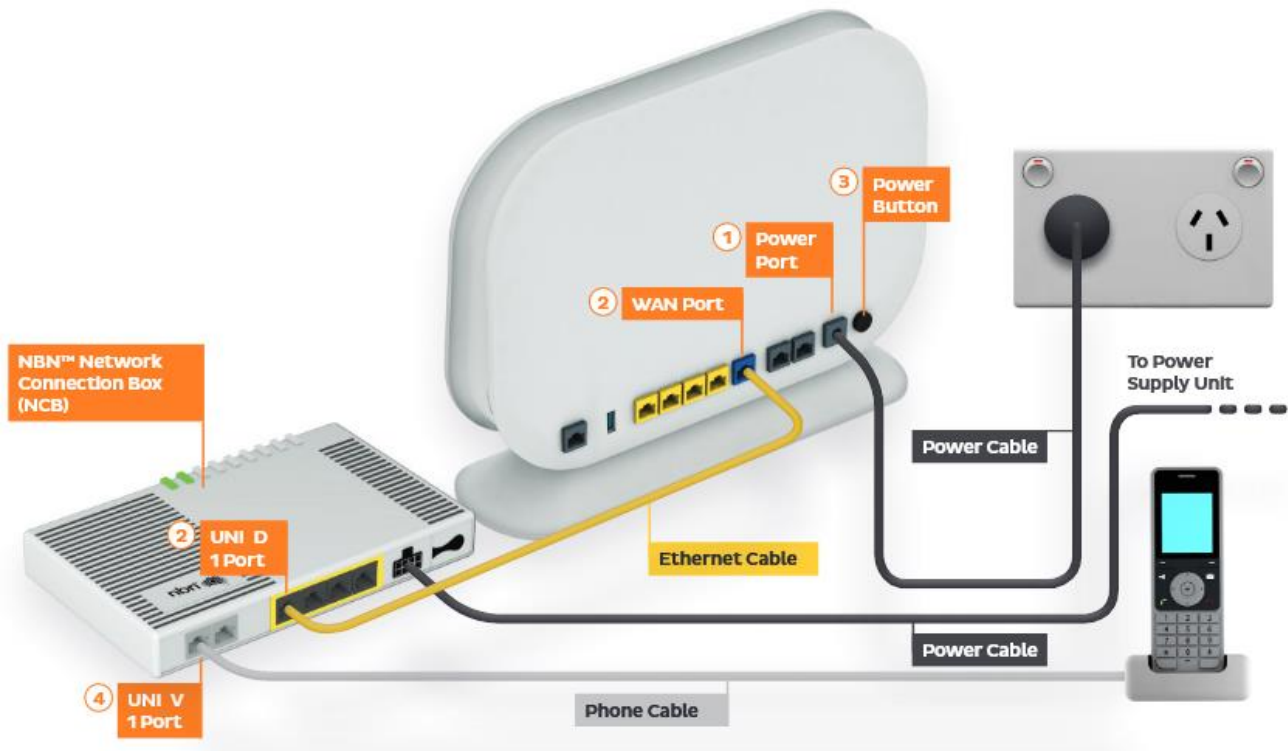
1. Connect the Power port on the back of your router to your power socket
2. Connect the WAN port on the back of your modem/router to the UNI-D port on the NBN Connection Box. When your NBN service is active, InfiNET will send you an email with the UNI-D port number that has been activated
3. Connect your PC to any of the 4 LAN ports on the back of your router

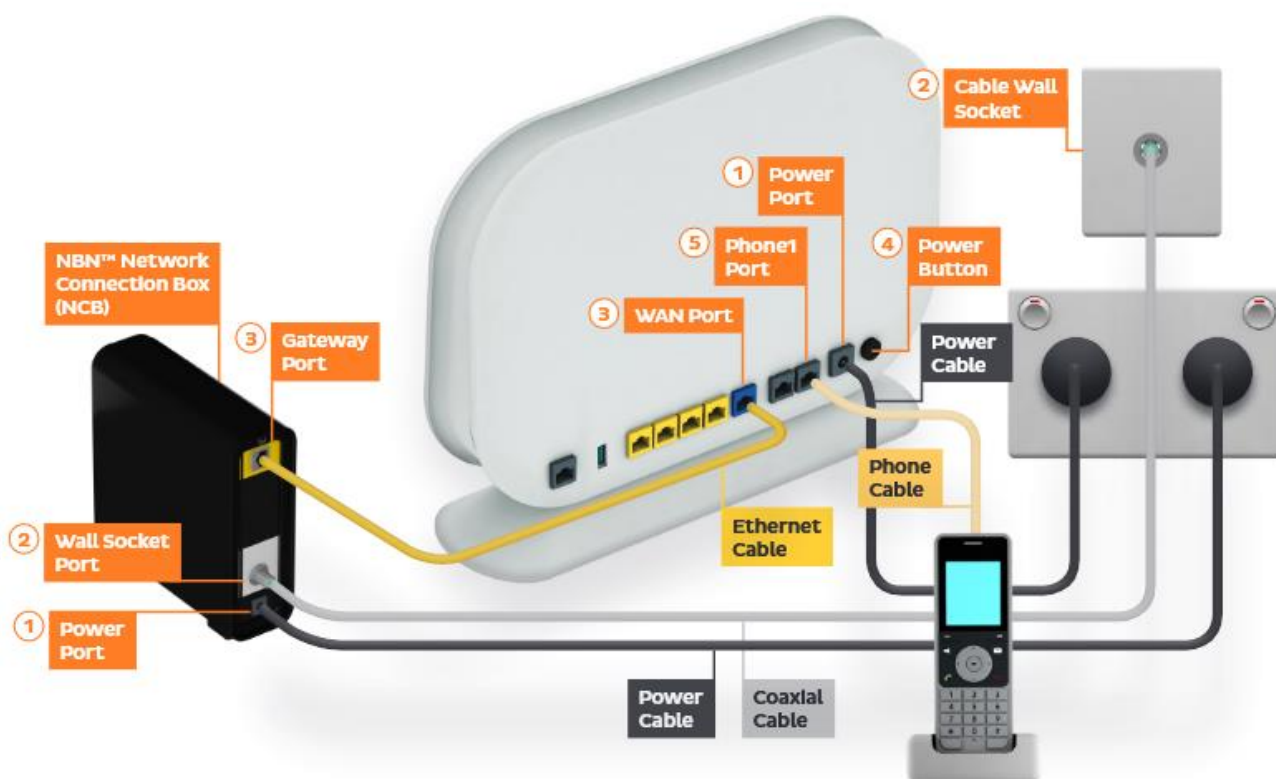Note: If InfiNET have supplied the modem/router, it will be pre-configured

2. NBN FTTB (Fibre To The Building)

1. Connect the Power port on the back of your modem/router to your power socket
2. Connect the DSL port on the back of your modem to your telephone wall socket
    a. If the Modems DSL LED does not go solid after 1-5mins of being connected, try any other telephone wall sockets to find the active socket.
3. Connect any of the LAN ports on the back of your modem to your PC

Note: If InfiNET have supplied the modem/router, it will be pre-configured

3. NBN HFC (Hybrid Fibre Coaxial)

1. Connect the power port on the back of your modem/router to your power socket (marked as number 1 in the diagram)
2. Connect the Ethernet Cable (Yellow cable) on the yellow port labelled as UNI-D1 at the back of the NBN Connection Box (marked as number 3 in the diagram) to the WAN port on the back of the modem
3. Connect your computer to any of the LAN ports on the back of your modem

Note: If InfiNET have supplied the modem/router, it will be pre-configured

● On ☀ Flashing ● Off

Power
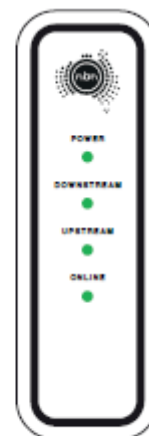Indicates power is available to the box.

Downstream
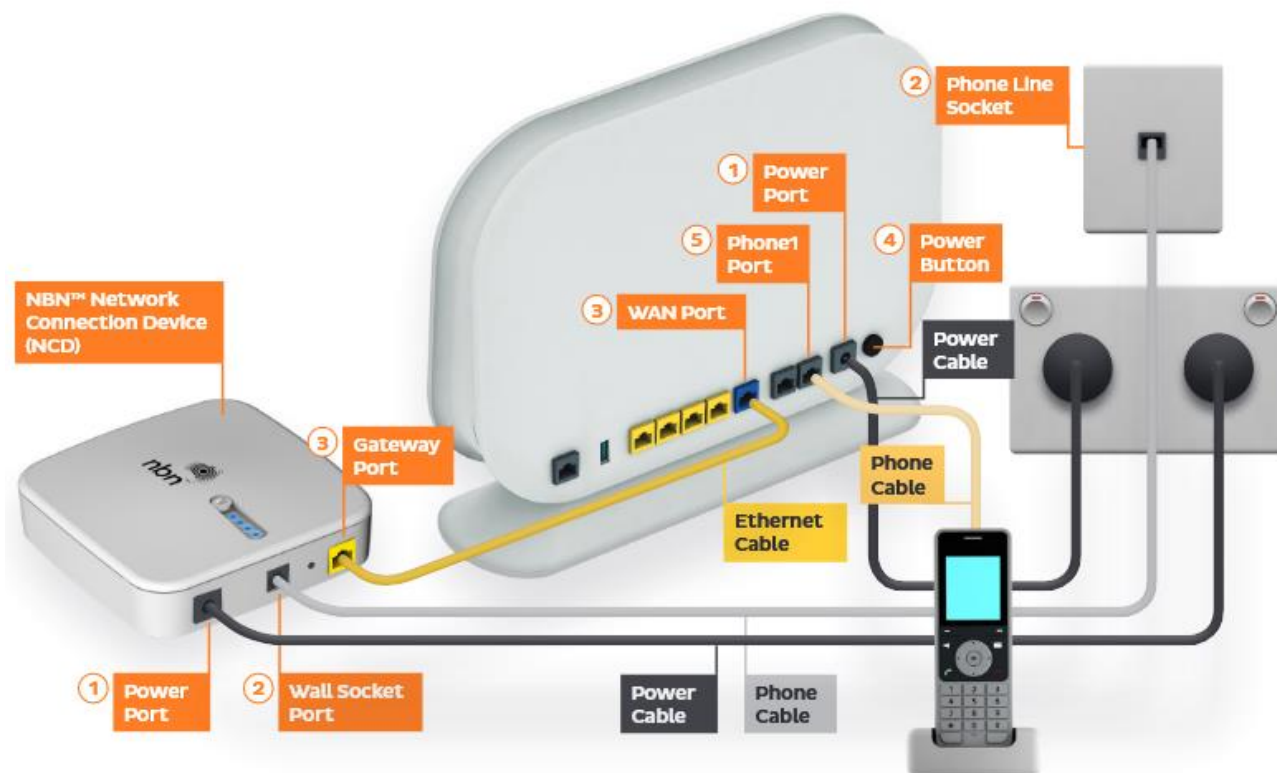Indicates downstream connectivity.

Upstream
Indicates upstream connectivity.

Online
Indicates nbn™ network connection.

4. NBN FTTC (Fibre To The Curb)

1. Connect the Power port on the back of your modem/router to your power socket
2. Connect the WAN port on the back of your modem/router to the Gateway port on the NBN NCD Box
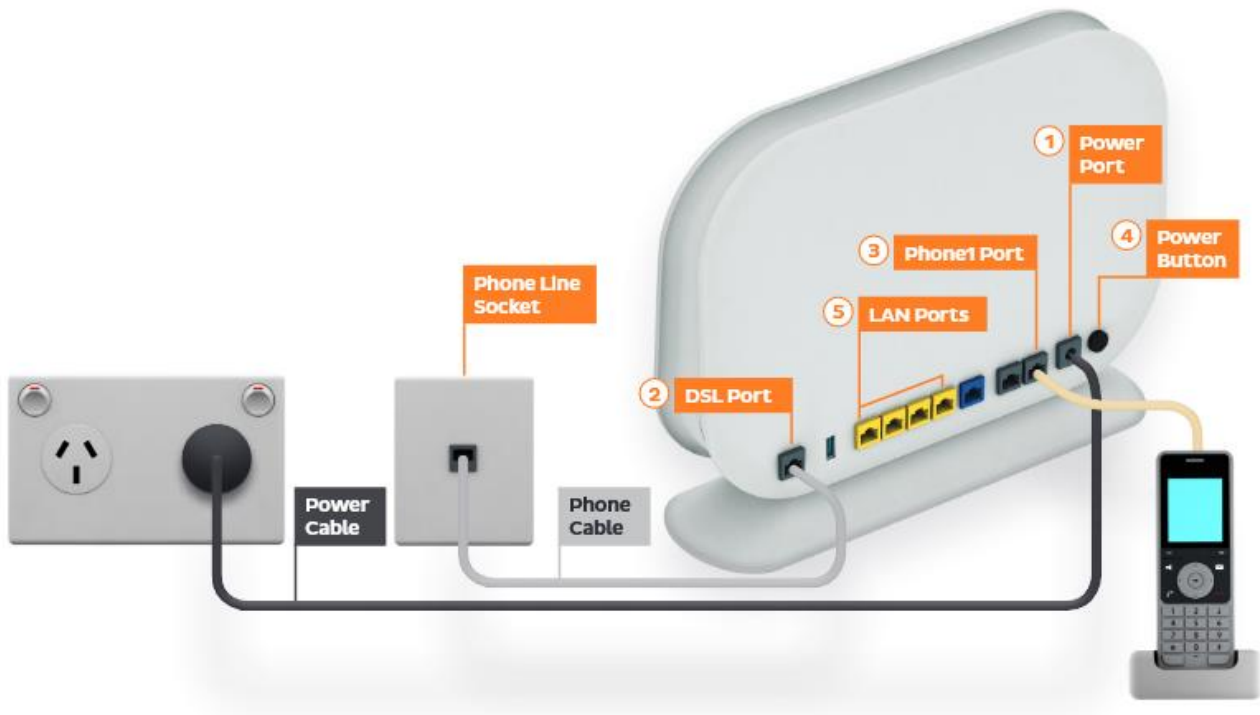3. Connect your PC to any of the LAN ports on the back of your router

Note: If InfiNET have supplied the modem/router, it will be pre-configured

Check the lights on the nbn™ connection box

The four lights on the top of the nbn™ connection box can tell you a lot about your connection.

| Light	Colour	What's happening?	What should I do?
Power Light	None	The device is off.	Plug in the device and switch the power outlet on.
	Blue	Power is running to the device.	Nothing – this is normal.
Connection Light	None	The device isn't connected to the nbn™ access network equipment outside your home.	Check all cables have been connected correctly.
	Blue (blinking)	The device is starting up.	Wait for setup to complete (up to 20 minutes). The light should then turn solid blue.
	Solid blue	The device is connected to the nbn™ access network equipment outside your home.	Nothing – this is normal.
	Solid red (or blinking)	There may be a line fault or problem affecting the nbn™ connection box.	Turn off power to the nbn™ connection box and contact your phone and internet provider.
	Alternating red/blue	There may be a line fault, such as an off-hook telephone.	Disconnect all non-compatible devices from telephone wall sockets. If that doesn't work, contact your phone and internet provider.
DSL Light	None	The device's broadband link is down.	If the Power and Connection Lights are solid blue, but the DSL Light is out, contact your phone and internet provider.
	Solid blue	The device is DSL synchronised.	Nothing – this is normal.
	Blue (blinking)	DSL synchronisation or a software update is in progress.	Wait for the update to complete. The light should then turn solid blue.
Local Area Network (LAN) Light	None	There is no Ethernet connection to the device.	Check all cables have been connected correctly and your gateway is switched on.
	Blue/amber (solid or blinking)	Data is flowing between the nbn™ connection box and your Wi-Fi gateway.	Nothing – this is normal.

5. NBN FTTC (Fibre To The Node)

1. Connect the Power port on the back of your modem/router to your power socket
2. Connect the DSL port on the back of your modem to your telephone wall socket
   a. If the Modem/Router DSL LED does not go solid after 1-10mins of being connected, try any other telephone wall sockets to find the active socket
3. Connect any of the LAN ports on the back of your modem to your PC

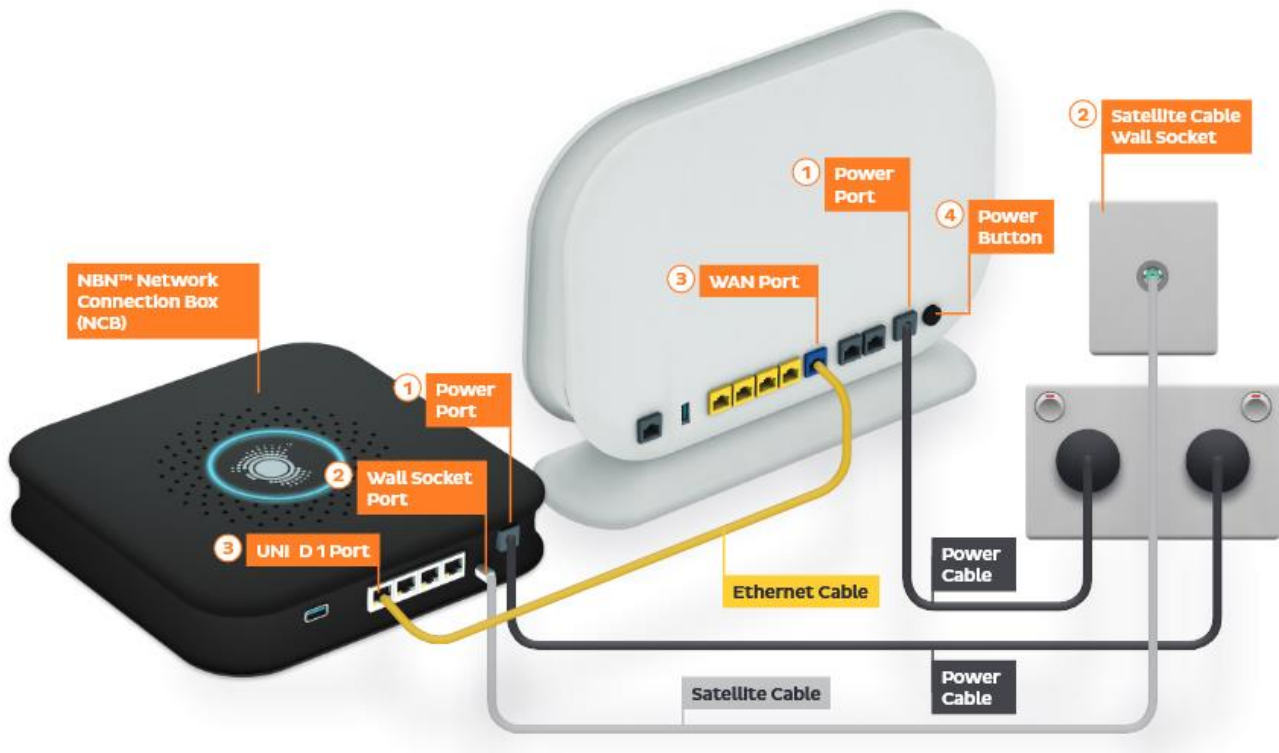Note: If InfiNET have supplied the modem/router, it will be pre-configured

6. NBN Fixed Wireless
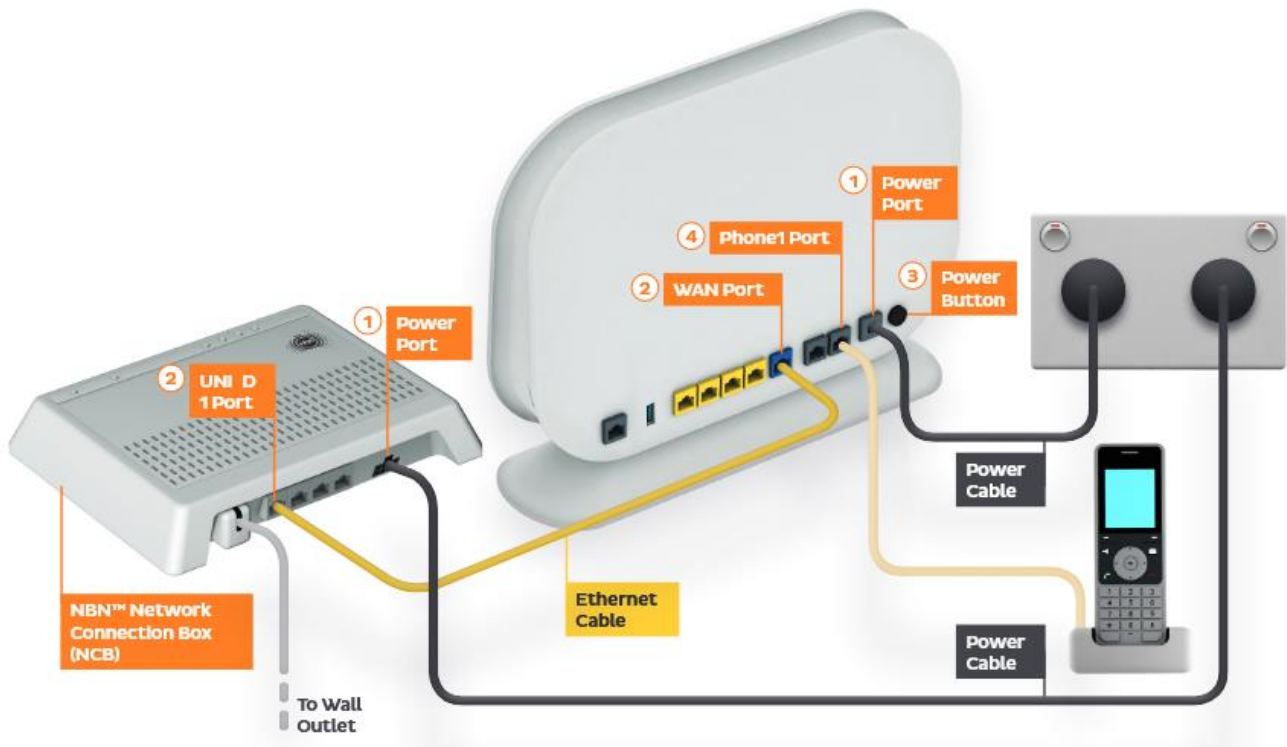
1. Connect the Power port on the back of your modem/router to your power socket
2. Connect the WAN port on the back of your modem/router to the UNI-D port on the NBN NCB. When your NBN service is active, InfiNET will send you an email with the UNI-D port number that has been activated
3. Connect your PC to any of the LAN ports on the back of your router

Note: If InfiNET have supplied the modem/router, it will be pre-configured

7. NBN Satellite

1. Connect the Power port on the back of your modem/router to your power socket
2. Connect the WAN port on the back of your modem/router to the UNI-D port on the NBN NCB. When your NBN service is active, InfiNET will send you an email with the UNI-D port number that has been activated
3. Connect your PC to any of the LAN ports on the back of your router

Note: If InfiNET have supplied the modem/router, it will be pre-configured